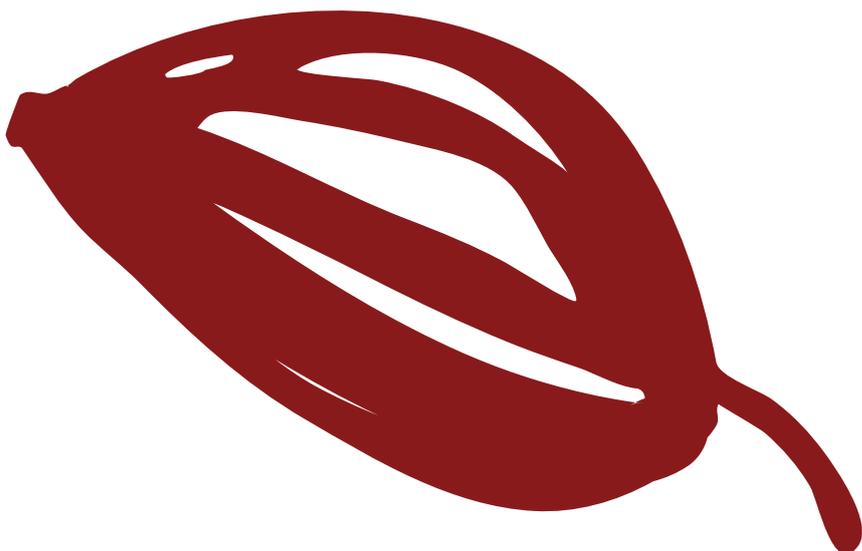




Transforming lives
in a spirit of
justice and hope.



Transforming lives is the focus of our work and the theme of this year's Annual Report. Throughout the report, we have shared stories that provide an insight into the lives of our dedicated staff and their commitment to the people we work with; the people whose lives have been transformed with the support of our services; and those who support MacKillop to provide safe, nurturing homes for children and young people in our care.



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Chairperson Report



☞ It is critical for us to respond in innovative ways to the challenges of our time.



Whilst Mackillop Family Services was formed 19 years ago, our origins go back to the 19th Century, and it is essential in charting our activities in contemporary times, that we remember the origins of our founders and their congregations, and that all they did was based on their faith in God to transform the lives of vulnerable people within their community.

As custodians of the legacy of these three inspirational founders, we have a responsibility to build on this work. For this reason, I travelled to Ireland this year to explore the lives of Catherine MacAuley and Edmund Rice. Upon returning to Australia, my fellow Board Members and I joined the celebrations for the 150th anniversary of the founding of the Sisters of St Joseph by Mary MacKillop.

Reflections from these visits remind us that we must maintain our commitment to working with the most challenging issues, and using every means at our disposal to transform the lives of the people affected. It is critical for us to respond in innovative ways to the challenges of our time.

This means going where the need is greatest, and working in collaboration to maximise our impact. This has driven our growth across NSW and WA, and is the reason we continue to strengthen our partnerships with aboriginal community organisations like Wirraka Maya, or merge with organisations like Cara, which has specialist skills in working with young mothers.

While this report is focused on the transformation we make in the lives of the people we work with, it has also been a time of transformation in our organisation, with the departure of our CEO, Micaela Cronin. Micaela led MacKillop through a period of extraordinary growth, and I would like to acknowledge her contribution.

I also welcome Dr Robyn Miller to the role of CEO. Robyn's deep insights into the impact of trauma on young lives ensures she is well placed to enhance our child-safe practice, and to build on our work with the Sanctuary Model, for which we received accreditation in 2016, thereby formalising our position as a national leader in trauma-informed practice.

There has also been change in our Board, and I would particularly like to acknowledge the contribution of Anne O'Loughlin, who stepped down after nine years as a director. Anne brought a deep understanding of child protection and an infectious passion for the rights of the child to our discussions. I would also like to welcome three directors who joined the Board this year – Brian Keane, Robyn Fry and Prof Peter Steane.

One thing that has not changed is the passion, dedication and commitment of our staff and volunteers. Like our founders, they work at the coalface each and every day. They are a constant source of inspiration to the board. The outcomes in this report are a tribute to their hard work. On behalf of the Board I thank you for all you do.

Des Powell
Chairperson

CEO Report



Before beginning as CEO at MacKillop Family Services, I watched a video in which Jesse-Lee, a young person living in our homelessness program, shared her life story. It was impossible not to be moved by the courage of this young woman, who had endured unspeakable trauma in her short life.

It was also impossible not to be moved by the impact of our staff in helping to transform her life. In Jesse-Lee's own words, she had experienced "safety, nurture, protection and non-judgment" in our care.

Stories like this are what drew me to MacKillop. We are an organisation known for our courage to work with the most vulnerable young people and families; our strong partnerships with Aboriginal organisations; our commitment to trauma-informed work, underpinned by the Sanctuary Model; and the passion, commitment and resilience of our staff.

I feel privileged to have been given the responsibility of leading such an organisation, and particularly fortunate to follow in the footsteps of Micaela Cronin, who provided great leadership in the previous six years.

☞ **Our work begins by listening to the voice of the young people we work with, and by engaging with their families.**

This is a watershed moment in our sector. The Royal Commissions into Institutional Responses to Child Sexual Abuse (Federal) and Family Violence (Victoria) have provided an opportunity to reflect as a community on how we can do better for vulnerable families and young people. It is a once-in-a-generation opportunity to transform the way we work.

Our work begins by listening to the voice of the young people we work with, and by engaging with their families.

Each night we nurture over 500 children in out of home care programs nationally. We take this responsibility very seriously. I am committed to improving their educational outcomes and strengthening our work with their families. We are also focusing more on preventing children coming into care, and assisting young people when they leave care. We need to hold onto hope for them and take positive action, even when they are struggling to see any hope for themselves.

The outcomes documented in this report would not have been possible without the passion and commitment of our 800 staff and 750 carers and

volunteers. They are the heart and soul of our organisation, and I want to acknowledge each and every one of them for their efforts this year.

I also want to acknowledge our Board of Directors and the Members of our three founding congregations for their direction and support, and their courage in supporting the organisation to tackle some of the most challenging issues in our community.

Finally, I want to acknowledge the brave and gorgeous children and young people we serve. I want only the best for them, as I would for my own children. We can be more engaged with their parents and families to help with their struggles and keep more children safely at home. With your continued support, I know we can make this happen.

Dr Robyn Miller
CEO



The foundations of our work

MacKillop Family Services, a Catholic agency, exists to support, foster hope and promote justice for children, young people and families, particularly those who have experienced distress, disadvantage and abuse.

Our Vision

To transform lives in a spirit of justice and hope.

Our Values

Justice

We believe in the right of all people, regardless of belief or culture, to be treated justly and fairly.

Hope

We commit to foster a hope that assists people to find meaning.

Collaboration

We commit to working in a collaborative spirit through cooperation, coordination and partnership.

Compassion

We seek to foster compassion, an attitude of the heart and a response to suffering.

Respect

We seek to act with respect with regard to each other, the earth and all creation.

Sanctuary Commitments

The seven Sanctuary Commitments enable MacKillop to create a safe, non-violent environment that teaches people to cope effectively with stress and trauma, and heal their emotional and behavioural health issues.



Non Violence

Mean what you say and don't be mean when you say it.



Social Learning

We all learn from each other, and teach each other



Growth and Change

We are open to new ideas and ways of thinking



Social Responsibility

We all help each other...it takes a village to raise a child



Open Communication

Be honest and share information



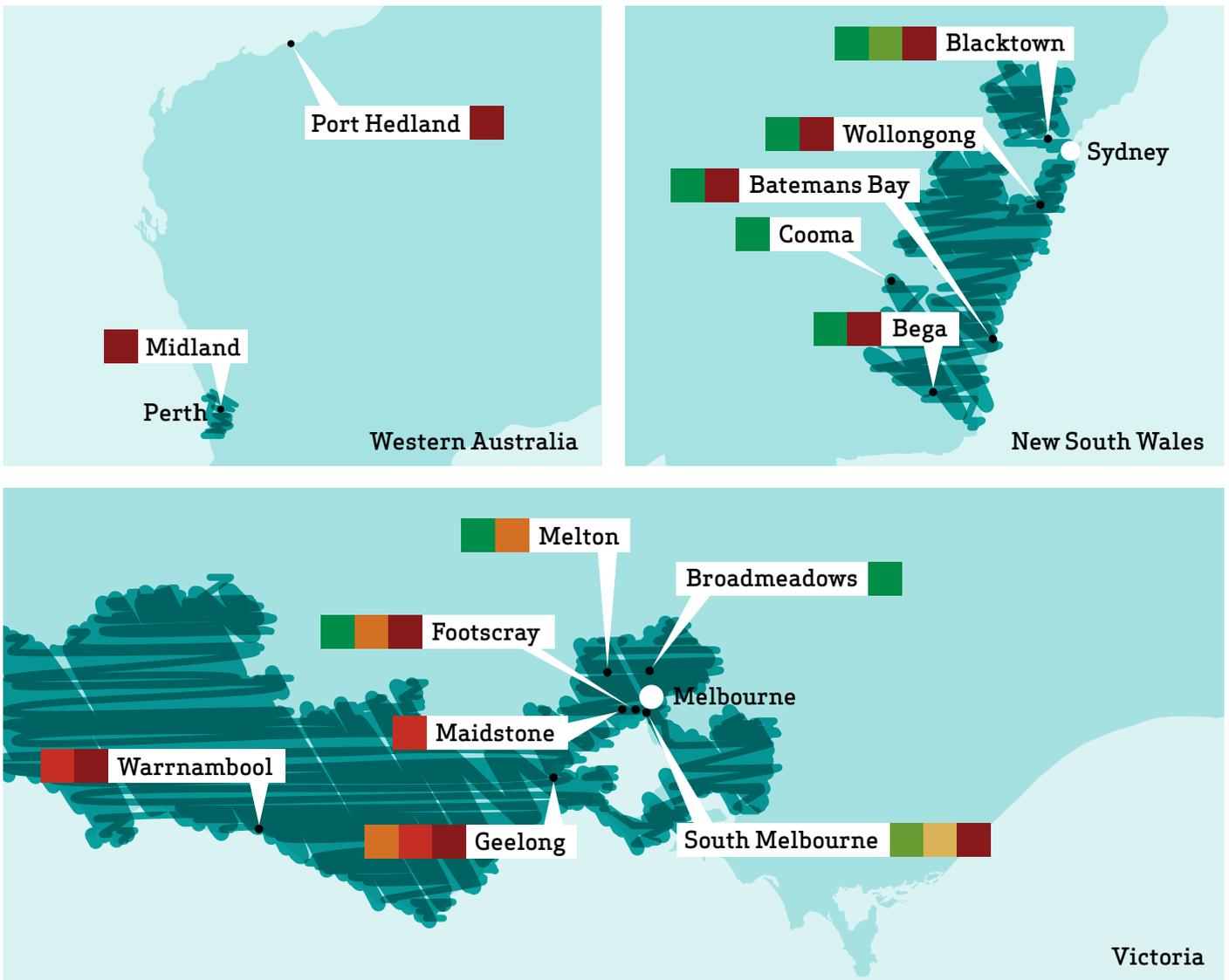
Emotional Intelligence

Look out for yours and other peoples' feelings



Democracy

Everyone gets heard



Service categories

■ Family and support services

Our family and support services strengthen vulnerable families in Victoria through family support and mediation, intensive case management and parenting skills development.

■ Youth Support Services

We work to reconnect young people with their local communities through education; employment and training; housing; and the development of independent living skills. We also support young people who are homeless or at risk of homelessness.

■ Heritage and Information

The Heritage and Information Service is responsible for the preservation, safe storage, and supported release of historical records relating to former clients of MacKillop and its founding congregations, dating back to 1850.

■ Disability

Our disability services support children and young people with a disability and their families, through a number of tailored support packages and community programs.

■ Education

MacKillop's Education Services provide education and training to young people who are disengaged, or at risk of disengaging from mainstream education.

■ Out of Home Care

MacKillop's out-of-home care services provide support and accommodation to children and young people in New South Wales, Victoria and Western Australia, who are temporarily unable to live at home

A man with a beard and short hair, wearing a white collared shirt, a colorful patterned cardigan, dark blue jeans, and brown leather shoes, stands with his hands in his pockets. He is positioned on the left side of the frame. The background is a wall covered in vibrant graffiti, featuring large green and grey geometric shapes and abstract patterns. The overall lighting is bright, suggesting an outdoor setting.

We have

800 staff

across New South
Wales, Victoria and
Western Australia

583 staff

received training in
the Sanctuary Model

160 staff

received Therapeutic
Crisis Intervention
training

Our People

Our staff and volunteers are the heart and soul of MacKillop Family Services. Without their passionate commitment to transforming the lives of vulnerable children, young people and families, we could not achieve the outcomes highlighted in this report.

Recognising and supporting our people

- ✦ Our staff engagement survey, conducted by independent social researchers BPA, showed MacKillop's engagement benchmarks are 10.7% higher than the industry norm for health and community services.
- ✦ Our CEO attended every MacKillop office across the country, to hear firsthand how our staff interpret and deliver on our values.
- ✦ MacKillop was accredited as a Sanctuary organisation in 2016. We are the first organisation in Australia to embed the

Sanctuary Model across the entire organisation.

- ✦ We established a Frontline Leadership Group and House Supervision Forums, to enable staff to connect, share knowledge and access regular training.
- ✦ Therapeutic Crisis Intervention (TCI) training was introduced for residential care and clinical services staff. TCI supports staff to work therapeutically with young people.
- ✦ Jennifer Hannan, our General Manager in Western Australia, was awarded an AM (Member in the General Division of the Order of Australia) in recognition of her significant service to youth and to the community.
- ✦ Two MacKillop staff members – Jenny Glare (Heritage and Information service) and Rhiannon Walker (Out of Home Care) were recognised at the Robin Clark

Protecting Children Awards in 2016. Jenny received the prestigious Robin Clark Leadership Award.

Our future focus

- ✦ We will continue to embed the Sanctuary Model across all services, to ensure our staff, volunteers and carers are safe and supported, and are equipped to provide trauma-informed care.
- ✦ We will extend access to TCI Training to our education services, residential care, foster care, and homelessness services, to ensure we deliver the best possible outcomes for the people we work with.
- ✦ With continued growth in our service delivery projected, a key focus is to support the recruitment of talented and committed staff, whose values are aligned with MacKillop, and who are focused on trauma informed approaches to care.

A love at first sight job



Mark Colletti is a Case Manager in MacKillop's Out of Home Care Service.

Starting in youth work three years ago, Mark described working in residential care as "a love at first sight job". Mark beams with pride as he tells the story of a young woman he's supported to transition from residential care to a Lead Tenant house. Underpinned by the Sanctuary commitments of non-violence and open communication, Mark had many honest conversations with the young woman, allowing her to share how she felt. "Being heard is powerful. It's the start of a journey to empowerment," Mark said. Through these conversations, the young

woman identified she wanted to be in a Lead Tenant house and together they identified the skills she needed, such as budgeting, to support this transition. Today, the young woman is studying a certificate in Business Administration and living in a healthy home environment with her live-in youth mentors. Mark is achieving great outcomes for the young people he supports. "It's about always being there, and being consistent," he said.

In September 2016, Hazel Hayes passed away unexpectedly. A valued member of MacKillop's the Substance Abuse Family Support team at MacKillop Family Services for 12 years, Hazel's steadfast commitment to transforming the lives of vulnerable families leaves an enduring legacy. Her dedication and generous heart will always be remembered.



Policy

As a leading provider of child and family services across Australia, MacKillop advocates for vulnerable children, young people and families, and informs policy in Victoria, New South Wales and Western Australia. This work is coordinated through our Policy and Quality team. The following snapshot provides an overview of some of the key issues that have provided a backdrop to our program delivery over the past year.

Royal Commission into Institutional Responses to Child Sexual Abuse (National)

The Royal Commission continues its important work reflecting on past practice in order to ensure the safety of vulnerable children in the future. MacKillop responded to the Royal Commission's consultation paper regarding therapeutic responses for vulnerable children and young people. We support the recommendations and we are committed to embedding the 10 elements the Royal Commission has identified as the prerequisites of a child-safe organisation.

Royal Commission into Family Violence (Victoria)

MacKillop submitted individual and joint responses to the Royal Commission, collaborating with Anglicare, Berry Street, the Victorian Aboriginal Child Care Agency (VACCA), Wesley Mission, the Salvation Army and the Centre for Excellence in Child and Family Welfare. The Commission's report was handed down in March 2016, and the State government subsequently committed to implement all 227 recommendations in the report, with an initial budget commitment of \$572 million.

Homestretch Campaign (national)

MacKillop has partnered with over 70 community service organisations to advocate for young people to be supported with funding to remain in out of home care until the age of 21. The campaign officially launched in 2016.

Changes to foster care (NSW)

The New South Wales Government is focused on creating stability of placement through an increased focus on permanent care. At the ACWA Conference in 2016, MacKillop presented various papers, including one on its innovative partnership with Uniting Care Connections to deliver a Concurrent Care Program, which supports the goal of family reunification, while planning for the possibility of permanent care.

The Roadmap for Reform (Victoria)

The Roadmap for Reform seeks to strengthen outcomes for vulnerable children and families in Victoria, with a stronger focus on early intervention services and improving out of home care outcomes. Our CEO is part of the Ministerial Advisory Group, and we have senior representation on various working groups, to ensure MacKillop is actively involved in co-designing services under the Roadmap. Furthermore, during 2016 our General Manager of Client Outcomes visited several organisations in America who are successfully utilising similar models. Her subsequent presentations to senior government officials have been very well received.

Monitoring client outcomes (NSW)

MacKillop was one of three agencies selected to pilot the Quality Assurance Framework (QAF) developed by the Department of Family and Community Services (NSW). The QAF is an outcomes focused, quality assurance process

for the provision of out of home care services, to be trialled from late-2016.

Taskforce 1000 (Victoria)

A joint initiative between the Department of Health and Human Services and the Commission for Children and Young People, Taskforce 1000 seeks to improve outcomes for Aboriginal children and young people and address the issues associated with their over-representation in out-of-home care. MacKillop cooperated with the Taskforce during their review and has established new initiatives to improve the outcomes of Aboriginal and Torres Strait Islander children in our care.

"...as a good parent would..."

This report into residential care by the then Victorian Commissioner for Children and Young People, highlighted some of the challenges for young people living in out of home care and reaffirmed the need to focus on child safety. In response, MacKillop has established a real-time process for monitoring the outcomes of young people in our therapeutic residential homes.

National Disability Insurance Scheme (NDIS)

In 2015-16, bilateral agreements for the full rollout of the NDIS were signed by NSW and Victoria. While our Victorian Western Metropolitan disability services do not enter the NDIS until October 2018, we are currently providing NDIS-funded services in Barwon.

 My boys love coming here.
The playgroup means a
lot to us and the community.

Awisa, regular attendee at MacKillop's Supported Playgroup



Family Support Services



MacKillop Family Services provides holistic support to some of the most vulnerable families in our communities. We operate 18 family support programs across New South Wales and Victoria, working with families to build on their strengths and achieve their goals.

Our achievements

- ✦ In partnership with Catholic Care and VicSeg, MacKillop opened a Family Mental Health Service in July 2015. The service promotes mental health, wellbeing, and provides early intervention support for children and young people at risk of poor mental health.
- ✦ The Brimbank Melton Child and Family Services Alliance – a multi-agency service led by MacKillop – received additional funding to address the increase in demand for services. This resulted in stronger relationships with local agencies, including maternal and child health services, kindergartens and schools to provide support to over 1100 vulnerable families. 128 of these families were directly supported by MacKillop.
- ✦ The Family Relationship Centre in Broadmeadows works in partnership with Spectrum Migrant Resource Centre to develop sustainable and positive parenting plans through family dispute resolution. During 2015 –16, the Family Relationship Centre supported over 500 families to develop more cooperative parenting relationships.
- ✦ Over 180 community leaders attended the Family Relationship Centre’s annual Eid-al-Fitr dinner to discuss the importance of promoting community harmony through interfaith dialogue.
- ✦ In partnership with the Department of Health and Human Services’ Child Protection team, our Family Preservation Service provided intensive support to 47 vulnerable families in Western Melbourne to strengthen parents’ abilities and prevent the need for children to enter the out of home care system.
- ✦ The NSW Family Referral Service linked over 370 families with early intervention support, reducing the need for statutory intervention. Based in the regional towns of Bega and Batemans Bay, the service connects families to holistic supports before they reach crisis point.
- ✦ MacKillop’s Family Mentoring project, a two-year pilot funded by the Maribyrnong Council, was established in July 2015. The program focuses on providing families with parenting support and community engagement and works with approximately 20 volunteers who receive family mentoring training.
- ✦ Our Supported Playgroups fulfil an important role linking vulnerable families to important services such as maternal and child health support, Centrelink, early learning and other services such as family violence support when needed. The playgroups are located in culturally-diverse communities in Melbourne’s West, and provide a safe environment to introduce vulnerable and disadvantaged families to play-based learning and early years’ services. They are non-stigmatising and are set in shopping centres and other easily accessible locations.
- ✦ While funding for the Victorian Government’s Services Connect program – a multi-agency referral service which was led by MacKillop in the Brimbank region – will cease in October 2016, the experience of leading a multi-agency service provided invaluable lessons which will inform future advocacy and service delivery for vulnerable families. We led a very successful consortia of 27 agencies and provided services to 366 families.



Our future focus

✦ The recommendations from the Family Violence Royal Commission and Roadmap for Reform focus on early intervention and strengthening families. We will engage and inform the sector on these reforms and continue to build our services to support these initiatives.

✦ The Child FIRST intake service will be incorporated into new the Support and Safety Hubs recommended by the Family Violence Royal Commission, to provide more integrated and holistic support to those experiencing family violence. These changes are expected to be implemented in 2018-19.

✦ Regional and rural areas often comprise the most disadvantaged families. Providing early intervention support in these areas presents long-term funding and staffing challenges. The NSW Family Referral Service responded to this challenge in 2015-16 by allocating a part-time Community Services Child Protection Specialist to Batemans Bay, easing the burden on outreach services.

Our Family Referral Services in NSW provided early intervention support to over **370 families**

Over **500 families** supported through our Family Relationship Centre

We supported over **1100 vulnerable families** through the Brimbank Child FIRST Alliance

Transforming Melanie and Vic's lives



Melanie and Vic had been struggling with alcohol, cannabis and ice use for years. It was already impacting their ability to care for themselves and their 2-year old daughter, when Melanie became pregnant with a son. After tragically losing their unborn child, Melanie and Vic were referred to the MacKillop Substance Abuse Family Support Service (SAFS) in Footscray. After three months of intensive support from MacKillop, Melanie and Vic had ceased their drug use, connected with a financial counsellor and developed plans with their creditors. Melanie began counselling and both parents connected with their GP to manage their

broader health issues. Life improved significantly for their daughter, who had been at risk of being taken out of their care. Melanie and Vic are enjoying a stronger relationship with their daughter, who is safe and enjoying her playgroups, and are continuing to focus on developing deeper and healthier relationships within their community.



MacKillop's Youth
Support Services helped

214 young people
and their families

across all programs in
2015-2016 financial
year, exceeding **130%**
targets by over

Our Youth Homelessness
Service provides

15 beds across four
properties,

as well as Outreach
support to young
people who are in
supported tenancies

Youth Support Services

MacKillop operates Early Intervention and Specialist Homelessness Services in New South Wales for young people and their families. The Specialist Homelessness Service team, based in Western Sydney, works in partnership with Marist 180 to provide accommodation and case management support to young people. The Early Intervention program assists young people and their families who are in crisis, to gain stability.

Our achievements

- Our youth and homelessness services experienced a significant increase in the number of outreach clients supported by the team, resulting in less family breakdowns and less young people entering the homelessness sector. We supported 214 young people and their families.
- The ongoing success of the Lead Tenant program saw it replicated in another MacKillop residential property for young people.

- MacKillop undertook a refurbishment of all our youth and homelessness residential properties to make them more home-like, creating a more appealing physical, social and emotional environment for tenants.

- Our partnership with Marist 180 continues to remain strong as we deliver these key youth homelessness and early intervention services for young people with complex needs. In 2016, we won a tender to deliver Stage 2 of the NSW Government's Homelessness Youth Assistance Program for Western Sydney. This multimillion dollar program will enable MacKillop and Marist to build on the experiences of our earlier work to significantly increase the number of young people we can support.

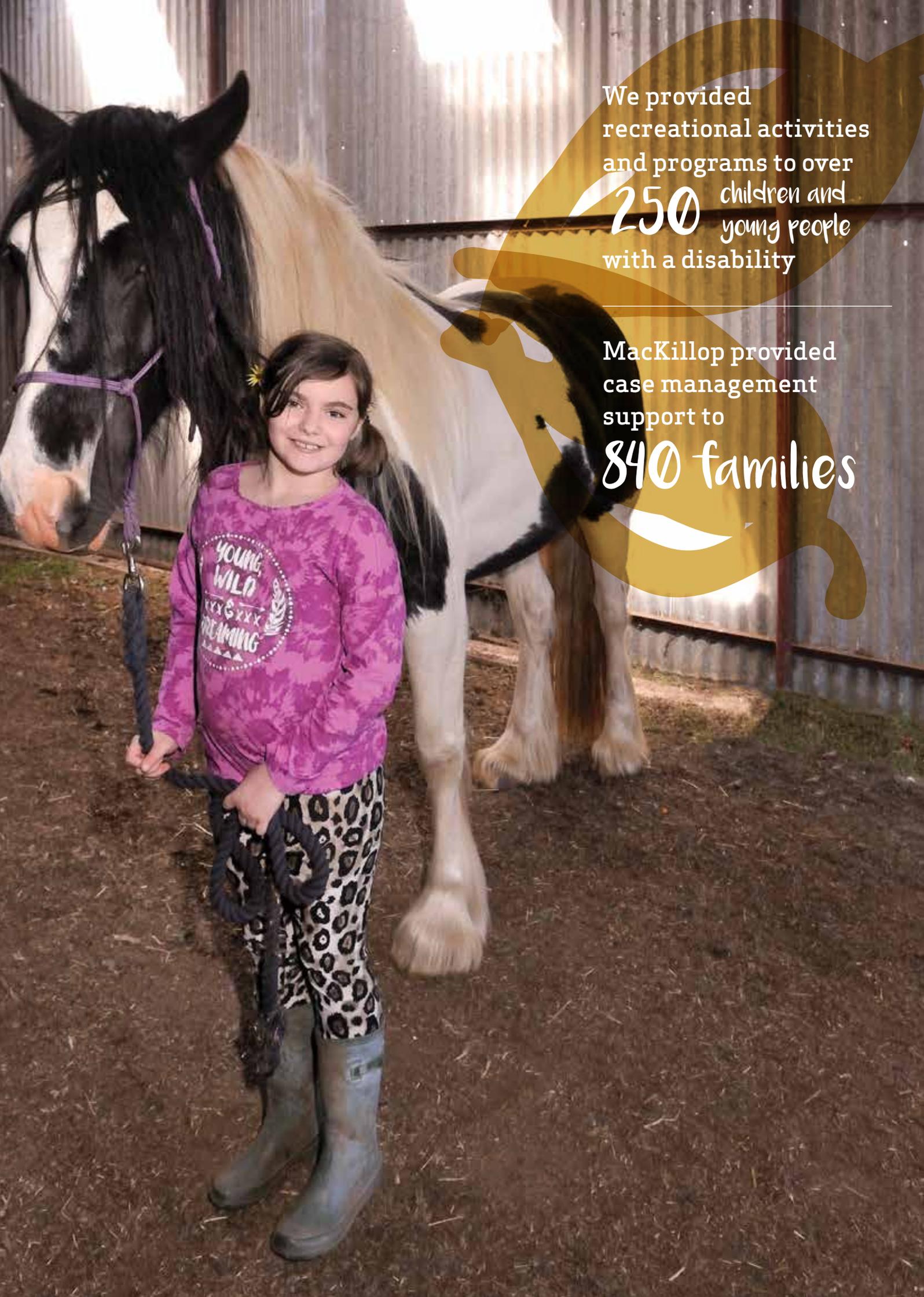
Our future focus

- We will continue to support young people and families at risk of homelessness, keep families together where possible, and help young people facing homelessness by providing a supportive and safe environment.
- There is an increasing demand for the outreach component of our service in NSW, which ensures that young people at risk of homelessness receive targeted, early intervention support. With limited funding, our challenge is to assist these young people and their families, often thinking 'outside the box' to provide solutions.
- We have developed an innovative outreach service to support young people in Brimbank and Melton (Vic) who are disengaged from education and employment, and help them to develop pathways to realise their aspirations.

I built my life back

Abdullah and his older sister left their violent family home when he was just 14 years old. He arrived at MacKillop in Sydney two years later, when the lease on his apartment expired and he had nowhere to live. He moved into our Doonside property for four months and then to the Lead Tenant property at Bidwill, where he stayed for eight months. "The Lead Tenants, Emma and Joe, as well as my case worker all got me back on track", said Abdullah. "When I was younger I had a lot of bad influences in my life and I did wrong things. During my time at MacKillop, I decided I wanted to complete Year 12. Emma and Joe really helped me to re-focus on my education. They are the best people to talk to and they provided a stable home structure. I built my life back thanks to them." As he prepares to commence his final year of school, Abdullah (now 17) is committed to doing well in his exams. "My goal is to become a registered nurse and then a paramedic. I've received so much help from MacKillop and other services, I want to give something back."





We provided recreational activities and programs to over **250** children and young people with a disability

MacKillop provided case management support to **840 families**

Disability

MacKillop offers a range of disability support services to respond to the needs and goals of children and young people and their families. Our services support community inclusion, foster choice and promote independence through planning, case management and recreation activities.

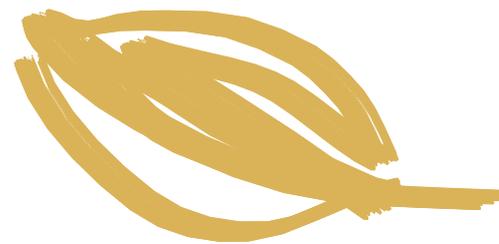
Our achievements

- We supported 20 children with Alternate Recreation Choices (ARC), which supports children with complex disabilities to access mainstream Vacation Care and Before and After School Care programs.
- We launched Chick Chat, an eight-week program for teenage girls with an intellectual disability. The program equips participants with the skills to make safe choices, exercise control over their lives and support the development of protective factors against possible future vulnerabilities, such as domestic and family violence.

- Our SiBz program provides emotional support and recreational opportunities for the siblings of children and young people with a disability. In 2015-16, SiBz supported 28 young people.
- Our inclusive school holiday programs supported 112 children and young people with a disability. Activities included visiting Werribee and Melbourne Zoos, attending the circus, and enjoying bowling and the movies.
- Great Break Camps provided recreational opportunities for 82 children and teenagers with a disability across 7 camps to areas such as Bendigo, Phillip Island and Ballarat.
- In 2015-16, we have been preparing our services to provide high-quality support to people with a disability under the National Disability Insurance Scheme (NDIS).

Our future focus

- We will continue to work with the National Disability Insurance Agency (NDIA) to align our services with the requirements of the NDIS, identify new opportunities, and respond to the needs of children and young people with a disability.
- We are particularly focused on providing specialist support to young people with a disability living in the out of home care system, based on our deep organisational experience providing trauma-informed care underpinned by the Sanctuary model.



Merlin and Pancake help Hollyann



Hollyann has Autism Spectrum Disorder (ASD) and has been seeing paediatricians, counsellors and occupational therapists for many years. Her mother, Rachel, felt these services weren't meeting the needs of her 11 year old daughter, and sought help from MacKillop Family Services. Rachel worked with her MacKillop case manager to discuss the needs of Hollyann and her family, and during these discussions raised the benefits of equine therapy for children with ASD. Our case manager helped find a place for Hollyann in an equine therapy program, where she was introduced to trained therapy horses, Merlin and Pancake.

Rachel said, "I cannot believe the changes since we have started working with the horses. Hollyann now knows how to use breathing to regulate her behaviour and we are seeing improvements every day. It makes a huge difference with her feelings as well." Seeing the positive changes in her daughter, Rachel has introduced equine therapy to her son, who has been diagnosed with Attention Deficit Disorder and Oppositional Defiance Disorder. She continues to be supported emotionally and practically by MacKillop as she parents her children with challenging and complex needs.



232 children and young people

were supported by MacKillop's education services

75 students

enrolled in the MacKillop School at Geelong

16 students

were reintegrated back into mainstream education

Over

60 students

participated in the 'Food for Life - What sustains us' Expo

37 students

participated in the school's production of Romeo and Juliet

Education

MacKillop provides education and training to young people in primary and secondary school who are disengaged, or at risk of disengaging from mainstream education. Our specialist school, programs and outreach services provide a trauma-informed learning environment, with individualised plans to meet the academic, social and emotional needs of our students.

Our achievements

- We provided tutoring to 105 children in residential care and home-based care.
- In partnership with the Department of Education and Training, our newly-established Lookout Centre has reversed the expulsion of a significant number of children, and enabled them to be supported in mainstream schools.
- We introduced Vocational Education Training in hospitality and kitchen operations to the MacKillop School, and successfully engaged 8 students in the program.
- As the successful recipients of a grant from the Percy Baxter Charitable Trust (managed by Perpetual) we have begun the planning and installation of a purpose-built playground to enable brain gym and 'theraplay' for our primary students.
- Thanks to the support of the Geelong Community Foundation, our 'Food for Life – What Sustains Us' expo engaged approximately 60 young people and their families in activities exploring the theme of sustainability. The activities were specifically designed to encourage healthy living, enhance the students' sense of self-worth, and increase connectedness to the community.
- Our inaugural school play – an adaptation of Romeo and Juliet, featuring references to local Geelong landmarks – involved students in set design and creation, costume design, script writing and performing. One student noted, "It's the best thing I've ever done at school".
- The MacKillop Education program continued to benefit from the skills and expertise of MacKillop's Psychology Clinic to provide intensive classroom support, counselling and assessment.

Our future focus

- Our capacity to respond to the educational needs of students at risk will be enhanced with the opening of the new school in Maidstone in 2017. This new site – which will commence with 16 enrolments in January 2017 – will strengthen our connections with local schools, residential homes and other non-profit organisations in the region.
- We are developing a peer-to-peer education program to equip our teachers with the skills to train mainstream educators in managing trauma-informed behaviour. This will help ensure a smooth transition for our students back into mainstream education.

Flexibility the key in Nicholas' education

At his mainstream school, Nicholas would often flee class when he felt uncomfortable or overwhelmed. He does not engage in large, busy groups and is sensitive to noise – these are often common traits in a standard classroom environment. When he first came to MacKillop, Nicholas attended two sessions a week, one on one with his teacher. He developed a Safety Plan with his teacher, which contained a list of steps that he can take when he is feeling overwhelmed. Over time, Nicholas increased his attendance to five days a week – three sessions in the one on one learning environment focusing on his vocabulary, reading level and writing skills; and two sessions focused on social and life skill development such as cooking, gardening, physical education and play-based learning sessions. In the short time Nicholas has attended MacKillop, he has significantly improved his engagement and resilience. It is through this controlled, predictable and trauma-informed learning program and environment that Nicholas has experienced success and engagement in education.



A woman with short blonde hair, wearing a white button-down shirt and blue jeans, is smiling and holding a young child with dark curly hair. The child is wearing a red and white striped shirt. They are standing in front of a dense green hedge. The scene is outdoors, with a concrete path and some rocks visible at the bottom. There are decorative orange and brown circular patterns overlaid on the right side of the image.

 Every child
deserves a chance
to be loved.

Silvana and her husband Charlie have
fostered 32 children over 7 years

Out of Home Care

MacKillop's Out of Home Care services include foster care, kinship care, residential care and lead tenant support. Last year, MacKillop supported over 700 children and young people who were either temporarily or permanently unable to live at home.

Our achievements

- MacKillop announced a merger with Cara, an organisation with specialist expertise in supporting young women in the child protection system, including young mothers and their babies. The merger introduces MacKillop services to the eastern metropolitan region of Melbourne.
- We coordinated the first concurrent care placement program in Australia, through our partnership with Uniting Connections in the southern region of Melbourne. This program supports a goal of reunification, while planning for the possibility of permanent care, should this offer more stability of placement.
- We completed the first external review of our foster care services in Western Australia. The reviewers noted the outstanding skills of MacKillop staff; the nurturing and healing environment that is being provided to the young people (underpinned by Sanctuary); and the strength of the collaboration with the Department of Child Protection and Family Services.
- In November, MacKillop successfully completed the Office of the Children's Guardian's 3-year direct evidence program for foster and kinship care. This involved the successful completion of 7 audits of MacKillop's foster and kinship care services in Blacktown, Wollongong, Batemans Bay and Bega (NSW) between 2013 and 2015.
- We partnered with all 27 foster care agencies in Victoria on the launch of Fostering Connections, a statewide campaign to drive foster carer recruitment and streamline the process for the training and accreditation of foster carers.
- We successfully tendered for our customised software solution EDDI to be deployed as the carer management system for the entire foster care sector in Victoria. This is an innovative solution which is the result of several years' of hard work by our IT team. EDDI is now being used by all 27 agencies across Victoria.
- In 2015, the Victorian Government announced the introduction of Targeted Care Packages to support the transition of children and young people out of residential care. The packages are individualised to the child and allocate funding tailored to their assessed needs. In 2015-16, MacKillop coordinated 12 Targeted Care Packages for young people in our care.

Always there to comfort and cuddle



At 12 months of age, Mia* has had several major cardiac surgeries. Born with major medical conditions, Mia's parents were unable to care for her. Silvana and her husband Charlie are Mia's foster carers. They provide tireless support to ensure Mia's emotional, physical and cultural needs are met. Silvana is always by Mia's side. When Mia needs to go back to hospital, Silvana is always there to comfort and cuddle her. She is also committed to connecting Mia with her culture. She has attended cultural awareness training, specifically targeted at non-Aboriginal carers who care for Aboriginal children, and has decorated Mia's bedroom with culturally-appropriate art. Mia has weekly appointments including physiotherapy, hand and occupational therapy, hydrotherapy and speech therapy.

She also has regular appointments with the cardiologist and Silvana is there for every single appointment. Silvana and Charlie's commitment to meeting Mia's medical and cultural needs is extraordinary.

* Name has been changed to protect confidentiality.



Out of Home Care

Our achievements (continued)

- MacKillop recognises the importance of connection to culture for Aboriginal and Torres Strait Islander children and young people. To support culturally-safe care, MacKillop partnered with the Wirraka Maya Health Service Aboriginal Corporation in Western Australia to recruit and support Aboriginal foster carers. In 2015-16, MacKillop supported 8 Aboriginal foster carers in Port Hedland.
- Additionally, in New South Wales, MacKillop has partnered with the South Coast Medical Service Aboriginal Corporation and continues to work collaboratively with the Department of Family and Child Services Aboriginal Consultancy Advisory group to ensure the cultural needs of Aboriginal children and young people placed with MacKillop are met.
- By coordinating emergency foster care placements, MacKillop supported an additional 52 children and young people in New South Wales and continues to support their ongoing care.
- MacKillop announced the introduction of Trauma-Informed Care training for MacKillop foster carers, based on the Sanctuary Model. The Model integrates trauma theory with practical tools to overcome the impacts of adversity, loss and change. The training supports carers to provide high quality trauma-informed care to their foster children.

- Demonstrating Sanctuary in action, MacKillop had six stories published as examples of best-practice in the Victorian Department of Health and Human Services' Guide to Good Practice. We also had a story published in the New South Wales Department of Family and Community Services' publication, 'Shining a light on good practice', which told the story of a young person's use of Sanctuary tools to have their voice heard to influence a crucial decision about the placement of their younger sibling in care.
- MacKillop Residential Supervisor Sue Seletto was awarded the Residential Care Worker of the Year Award at the Annual Resi Rocks event, hosted by the Centre for Excellence in Child and Family Welfare.
- Our Out of Home Care services engaged the MacKillop Psychology Clinic to support foster carers and residential staff to provide a therapeutic environment for the children and young people in their care. This strengthens the trauma-informed practice of care provided through the Sanctuary Model.
- The MacKillop After Hours Service is an emergency support service assisting MacKillop's out of home care staff and foster carers across Victoria, Western Australia and New South Wales. In 2015-16, the After Hours team extended their support to the Cara residential service and continued to respond to an increasing and complex workload.

Our future focus

- In 2016-17, we will integrate Cara's out of home care services into MacKillop and investigate further options to deliver care in the eastern region of Melbourne.
- We have partnered with Verso Consulting to implement an Outcomes Monitoring Project in nine therapeutic residential homes in Victoria and our residential care service in New South Wales. Real-time outcome reporting guides our practice and provides the evidence base to achieve greater outcomes for the young people we support. Next year we will investigate opportunities to expand this tool into other programs.
- Continuing our focus on outcomes, we have partnered with the Department of Family and Community Services' Parenting Research Centre to pilot their Out of Home Care Quality Assurance Framework over the next 12 months. This framework aims to standardise the collection and reporting of information about children in out of home care and ultimately improve outcomes.
- We will continue to operationalise the recommendations of the Roadmap for Reform, the Family Violence Royal Commission and Royal Commission into Institutional Responses to Child Sexual Abuse.



- We remain committed to innovation and advocacy to deliver better outcomes for young people in out of home care. Priority areas involve introducing a child sexual abuse prevention, education and cybersafety program in our out of home care programs to keep children safe from harm; introducing a healthy eating and living (HEAL) program; and continuing to advocate for improved leaving care options for young people transitioning from care.
- We are committed to continuing regular youth advisory groups, to ensure young people have input into the design and delivery of our services.
- We are committed to evaluating the outcomes of Sanctuary at MacKillop and have partnered with Deakin University to achieve this.
- We are partnering with the University of Melbourne on a knowledge to action research program focusing on safe and respectful relationships for young people living in residential care.



We supported
8 Aboriginal
foster carers
in Port Hedland



We coordinated
52 emergency
placements
for vulnerable
children and young
people in NSW

We supported
722 foster carers

We supported over
700 children and
young people
in out of home care





**To understand
dad's history is to
understand his life.**

Daughter of John Ellis, former resident of
St Vincent's Orphanage. Read John's
full story at mackillop.org.au/blog

70 groups
accessed Heritage
Centre tours

MacKillop facilitated
15 family
reconnections

782 requests for
records

Heritage

The Heritage and Information Service preserves and stores the historical records of children who were placed in orphanages and children's homes established by the Sisters of Mercy, the Christian Brothers and the Sisters of St Joseph. The service provides supported access to the records, dating back to 1857, and sensitively facilitates family and peer reunifications.

Our achievements

- In February 2016, MacKillop joined the Loud Fence Movement, a symbolic movement in which brightly-coloured ribbons are tied to the front fences of Catholic institutions, to show support to victims and survivors of child abuse.
- Heritage and Information Service Manager, Jenny Glare, was elected to the Catholic Social Services Victoria Council. The Council supports Catholic Church organisations to stand with and serve the poor, disadvantaged and marginalised;
- We established a partnership with OzChild to manage supported access by care leavers to their historical records.
- We coordinated joint record releases with the Adoption Information Service of Catholic Care and FIND at the Department of Health and Human Services. This has resulted in a more transparent and supported process for those accessing records.
- The Heritage team began the process of reviewing and digitising audio files. These files are being collated into aural stories to be shared in the Heritage Centre.
- The Heritage and Information Service supports former residents to research and record their life stories. In 2015-16, the Heritage Centre supported two former residents to write memoirs.
- Requests for records have increased 17 per cent on the previous year. It is believed this is due to an increased understanding of the availability of records from the Royal Commission into institutional responses to child sexual abuse; and the growing popularity of family history services such as Ancestry.com.

Our future focus

- We will continue our work digitising and identifying photos and audio files.
- In 2016-17, we will seek to expand the Heritage Centre tours to school groups to offer students a deeper understanding of the legacy work of Mary MacKillop by our founding Congregations that continues through the work of MacKillop Family Services today.

From the cradle to the grave



Maurice "Maurie" Barnett died peacefully at his home on 27 May 2016. Sixteen years earlier, Maurie had contacted MacKillop seeking his childhood records and support from our Property team to undertake the maintenance of his home; but he has a much longer history with our founding agencies. Maurie entered St Joseph's Babies Home at Broadmeadows in 1933 when he was only one week old. From there he moved to St Anthony's Home at Kew, and then to St Vincent's Boys' Home at South Melbourne. During childhood in the Homes, Maurie developed a lifelong love of singing and would often sing at MacKillop's reunion events. At the opening of our Archives in 2004, Maurie moved to the podium and made a

speech where he referred to St Vincent's as his real and only childhood home, saying, "I wouldn't be here today without this place." Until he became too unwell to attend, Maurie came to MacKillop for morning tea on a monthly basis. He will be deeply missed and fondly remembered, and we are proud to have been able to support him from the cradle to the grave.



Excellence Awards 2016

The MacKillop Excellence Awards are named in recognition of the founders of our three congregations, Edmund Rice, Catherine McAuley and Mary MacKillop.

The four awards for volunteers and staff are presented in recognition of excellence in practice, an outstanding level of commitment and the exemplification of MacKillop's values. The two awards for service participants recognise inspirational perseverance towards goals in the face of difficult circumstances.

The Catherine McAuley Award for Excellence in Volunteering & Caring – Volunteer

**Emma and Joe Macleod
Tammy Geange and Jody Price**

Our Lead Tenants provide safe, stable and caring homes where young people are empowered to have control over their decision-making as they move towards independent living. Emma and Joe have been providing this valuable role to young people for 18 months and Tammy and Jody for five months. In this short time, these Lead Tenants have built healthy relationships with the young people they support and empower them to excel in all areas of their personal and emotional development. Most importantly, they have created a sense of belonging for the young people they support. They are committed to the Sanctuary Model and implement trauma-informed care with patience, consistency, humour and honesty. Both Emma and Joe, and Tammy and Jody, show an extraordinary commitment every day acting in the best interest of the young people they support and managing their daily needs.

The Catherine McAuley Award for Excellence in Volunteering & Caring – Carer

Amy Kelly

Amy Kelly has been a foster carer in Barwon South West for over two years. She provides long-term foster care to two young children, one with complex needs who was just under 3 years of age when he came into Amy's care. Due to the extent of neglect he endured before coming into care, he presented as non-verbal, had very underdeveloped motor skills including not walking and had difficulties eating solids. His social skills were also underdeveloped and he had no sleeping patterns. Amy shows unwavering commitment to this child, driving over 1200km every week to cater to his medical needs. She has worked extensively on his social and speech development, travelling over 100kms for playgroups; reading and interactively engaging with him; creating flash cards; and talking to him in a calm and constant tone. Amy has introduced a strict meal and sleeping plan and has remained committed to the routine. Due to her efforts, the young child is now walking, is verbal, eats a variety of foods and plays on the same development level as his peers.

The Edmund Rice Award for Excellence in Professional Practice – Individual Category

Malenie Racovalis

Home Based Care Team Leader, Out of Home Care, Northern Metro

Malenie is the Home Based Care Team Leader for the Out of home care Northern Metro team. She began with MacKillop over four years ago and has worked in a variety of roles in that time. In all of her roles, Malenie has practiced a range of therapeutic models and has applied her strong advocacy skills to achieve great outcomes with children and young people. An example of this is Malenie's work with a highly traumatised client who was placed with a foster carer. At the time, Malenie was responding to a number of crises relating to this young person and worked collaboratively with other support services and the Department to advocate for the young person and connect them with appropriate support. Today, that young person is completing a law degree while still living with her foster carer. Malenie recognises the importance of supporting carers both with practical advice around strategies for managing children, but also through supervision, offering the emotional support that builds resilience.





**The Edmund Rice Award for
Excellence in Professional Practice –
Team Category**

**Youth Homeless Services and Youth
and Families Support Service**

Tracy Hannah, Brittni Davis, Janell Cockburn, Michelle Jolley, Sara Duncan and Gordon Moore

The Specialist Homelessness Services team responds on a daily basis to young people and families in crisis with a steadfast determination to facilitate change. With limited resources they never retreat from a challenge and creatively deliver client focused solutions with strength and nurture. They take a holistic approach to each client, their work is not just about finding a bed, it extends to reuniting families, healing relationships and fostering hope. This team exhibits excellence in practice in everything they do but particularly in 3 areas: their work with high risk youth; their work with families, particularly Aboriginal families, and; their advocacy and perseverance in getting outcomes in crisis.

**The Mary MacKillop Award for
Courage in Life – Individual**

Kaisha

Kaisha entered the care of MacKillop Family Services in 2013. She was placed in the Maribyrnong Residential Care Unit where she has built strong relationships with carers and other young people. For the past 2.5 years, Kaisha has also been part of the Education Services Metro CIRC program which has supported her to return to school and move closer to achieving her goal of attending Melbourne University in 2018 to study Neuroscience. When Kaisha first engaged with the CIRC program, she had no school placement and had only completed 4 out of the previous 17 school terms. With the support of the program, Kaisha enrolled in an alternative school and passed Year 10. In July 2015, Kaisha set herself a goal of securing an enrolment at a Private Catholic College. She has displayed great determination and courage in pursuing this goal and in January 2016 Kaisha successfully enrolled at St Columba's College and has obtained an 85% attendance rate. Kaisha is an incredible young woman and has influenced a change of culture towards school attendance within her residential unit.

**The Mary MacKillop Award for
Courage in Life – Family**

Allan and Bridgette Lancaster

Allan was placed in out of home care with MacKillop Family Services at the age of two. Shortly after leaving care, Allan and his partner Bridgette had their first child, a daughter, Izabella. The young family was under a lot of financial and emotional pressure, and this increased when Allan was granted kinship care of his half-sibling, Charlotte (his father's infant daughter), who was at risk of neglect and abuse. Despite the young parents' best efforts, Child Protection became involved. The situation was further complicated when Bridgette gave birth to a son who had a condition requiring months of hospitalisation. Recognising he and his wife were struggling to cope, Allan approached his former case worker at MacKillop for help. The partnership between Allan, Bridgette, and our MacKillop Family Support Worker enabled the family to address their difficulties and overcome the impact of trauma in their lives. The family of five are now living in stable accommodation, in a safe and comfortable home, no longer have Child Protection involvement and are all in good health.

Governance

MacKillop Family Services Limited is incorporated under the Corporations Act 2001 (Clth) as a company limited by guarantee (ACN 078 299 288, ABN 79 078 299 288). We trade under the name MacKillop Family Services and are subject to the MacKillop Family Services Act and the Australian Charities and Not-for-profit Commission Act.

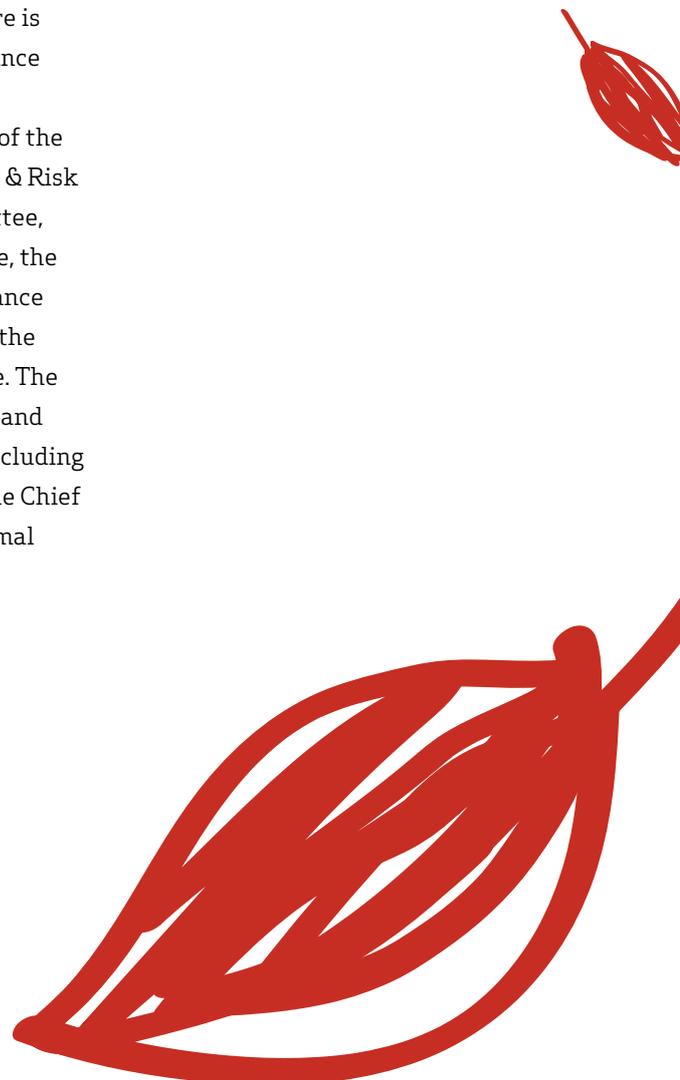
Good governance is a fundamental part of the culture of MacKillop Family Services. The wellbeing of clients, their families, staff and volunteers, and the sustainability of the organisation are at the core of the governance and the culture of MacKillop Family Services.

The organisation is governed by a Board of Directors comprising one representative of each of the three founding Congregations, and our independent non-executive Directors. All Directors are expected to exercise independent judgement in the performance of their duties, always acting in the best interest of the company for whom they are a Director. An individual Director will not participate in decision-making processes if any potential conflict of interest is likely to arise. The Directors receive no remuneration for their role on the Board and accept full responsibility for the governance of the organisation, in accordance with

legislative requirements, best practice standards in corporate governance and community expectations. The Board supports open and transparent communication with stakeholders while regarding the confidentiality of client information as critical.

The Board sets the strategic direction and oversees the performance and the risk assessment of the organisation. The Board Committee structure is an integral part of the governance structure and processes of the organisation. The committees of the Board are as follows: the Audit & Risk Committee, the Ethics Committee, the Ethos & Culture Committee, the Executive Committee, the Finance & Investment Committee, and the Quality & Research Committee. The Board delegates the executive and operational responsibilities, including strategy implementation, to the Chief Executive Officer through formal delegated authorities.

The composition of the Board of Directors and the performance of the Board are reviewed regularly to ensure that the Board has the appropriate mix of skills and experience and the Board is operating in an effective manner. New Directors participate in an induction program and Directors participate in ongoing formation and development activities.



Board

Chairperson

Mr Des Powell (Chair)

B.Ecops, GA ICD, Member of the Order of Australia (AM)

Convenor of the Executive Committee
Member of the Finance and Investment Committee

Deputy Chairperson

Dr Garry Nolan

DBA, FAICD

Convenor of the Audit and Risk Committee
Member of the Executive Committee

Dr Patricia McNamara

BA, DipEd, BSW GradDipFamTher, PhD, AASW

Member of the Quality and Research Committee

Congregational Representatives

Sisters of Mercy

Sr Patrice Orchard rsm

Mothercraft Nurse, Child Care Certificate, BA (Psychology, Sociology)
Convenor of Ethos and Culture Committee

Ms Kerry Brettell

BSW (Hons), MSocSc

Convenor of Quality and Research Committee

Ms Robyn Fry

LLB, GIA (Cert)

Member of the Ethics Committee

Christian Brothers

Br Terence Burke cfc

BSc, BEd, MEdAdmin, MCouns
Member of the Ethos and Culture Committee

Mr Jarrod Coysh

BCom, MBA

Convenor of the Finance and Investment Committee
Member of Executive Committee

Mr Brian Keane

BEC, FCPA

Member of the Audit and Risk Committee

Sisters of St Joseph

Sr Colleen O'Dwyer rsj

DipEd Admin
Member of Ethics Committee

Mr Alan Curtain

BTheol, GradDip Adolescent Health and Welfare, Master Workplace and Employment Law

Member of Quality and Research Committee

Professor Peter Steane msc

BTheol (MCD), GradDipEd (ACU), MEd (UNE), PhD (Griffith)FAICD

Convenor of Ethics Committee



Financial Summary

The financial information presented in this Annual Report has been derived from the audited Financial Report of MacKillop Family Services for the year ended 30 June 2016.

A copy of the full financial report and auditor's report is available at www.mackillop.org.au

About MacKillop

MacKillop Family Services provides home-based and residential care services, disability services, youth support and outreach services, educational services, family support and preservation services, and heritage and information services for former residents. We also provides advocacy and research for vulnerable and disadvantaged children and young people and their families, utilising self-generated, trust and foundation and federal and state government funding.

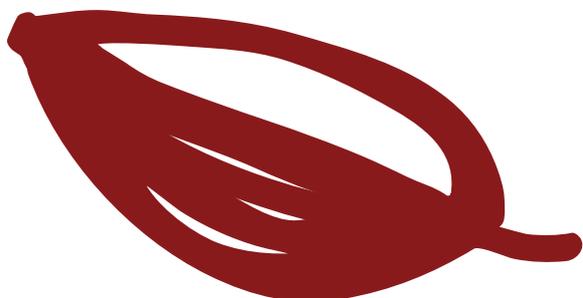
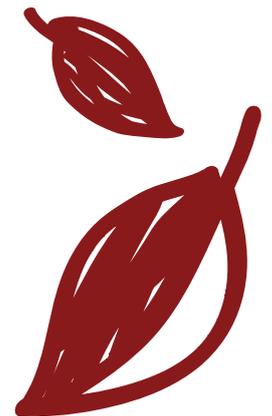
Our reach

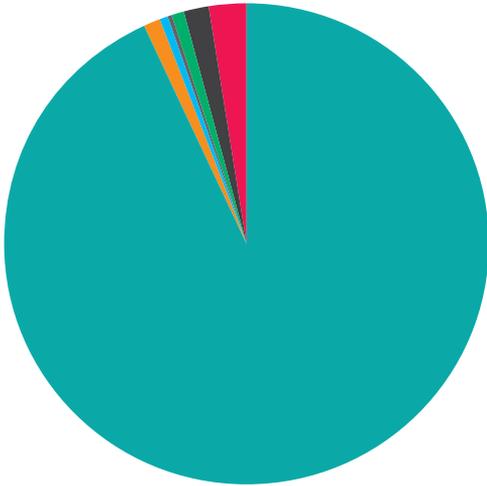
Our 800 staff work with over 750 volunteers and foster carers across Melbourne, Geelong and Warrnambool in Victoria; Blacktown (Sydney), Wollongong, Batemans Bay and Bega in New South Wales; and Midland (Perth) and Port Hedland in Western Australia.

Financial summary

In 2015-16, MacKillop recorded a loss from ordinary operating activities of \$417,301. Other income from non-ordinary activities, such as bequests, totals \$323,919, resulting in a net loss for the year of \$93,382.

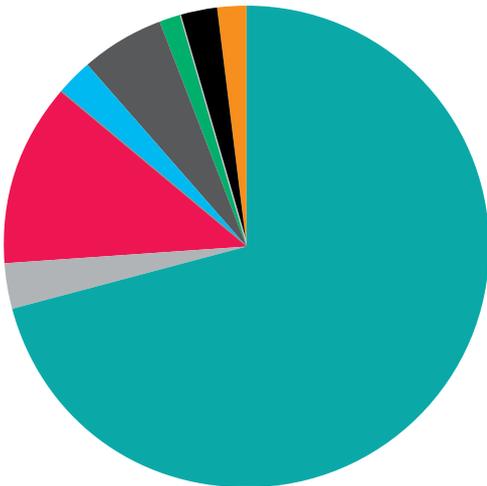
Other income is un-budgeted income received outside of MacKillop's normal activities and is capital in nature. This income is used to fund capital works or is invested and the income received used to fund innovative new services or the ongoing works of MacKillop.





Revenue

	2016	2015
Government grants	93.1%	91.2%
Enterprise income	1.2%	0.3%
Bequests	0.5%	3.2%
Trust funds	0.3%	0.5%
Donations/fundraising	0.9%	0.7%
Investment income	1.7%	2.9%
Other income - includes WorkCover recoveries, profit on sale of vehicles and other minor income	2.3%	1.2%
Total	\$67,030,284	\$66,408,402



Expenses

	2016	2015
Employee benefits expense	71.0%	69.0%
Depreciation and amortisation expense	2.9%	3.2%
Client expense	12.3%	14.0%
Fundraising and volunteer expense	0.1%	0.2%
Occupancy expense	2.5%	3.2%
Property maintenance and equipment expense	5.5%	5.2%
Motor vehicle running expense	1.4%	1.5%
Audit and legal expense	0.1%	0.2%
Administration expense	2.3%	2.6%
Other expenses	1.9%	0.9%
Total	\$67,123,666	\$65,416,738

Acknowledgements

Trusts and Foundations

The William Angliss (Victoria)
Charitable Fund

Percy Baxter Charitable Trust,
managed by Perpetual

Bell Charitable Foundation

Beswick Family Fund

The Commonwealth Bank Staff
Community Fund

Cassandra Gantner Foundation

The Good Guys Foundation

The Walter & Eliza Hall Trust

Joe White Bequest

RE Ross

Corporate and community supporters

All Souls' Opportunity Shop

Aquaclear

Bob Stewart of Kew

Christian Brothers

Craig & Rhodes Pty Ltd

Edmund Rice College

JBL Group

Loyola College

MK Media

Mulnot Pty Ltd

Sisters of St Joseph

Sunshine Magistrates Court

Variety, the Children's Charity

Youth Education Support Inc

Western Health

Major in-kind supporters

ABC Tree Appeal

Bethany/Bay FM Giving Tree

Brighton Grammar School

CGR Sportswear

Flemington Chiropractic

Investa Property Group

Kardinia International College

Linfox

MacKillop College Werribee

Penny Scallan Design

Royal Agricultural Society
of Victoria

St John of God Hospital

St Joseph's Malvern

Subaru

Toorak Ecumenical Movement and
Food for Friends

Major individual supporters

Anonymous (12)

Anonymous, in memory of Philomena

Mrs Rita Andre

Father Thomas Brophy

Ms Naomi Brown

Ms Diane Carmody

The Ian & Nelleke Clark
Encouragement Fund

Mr Luke Duane

Sister Joan Eudey rsm

Dr Mary & Dr Peter Fama

Mr William Frilay

Ms Jennifer Glare

Terry

Mrs Michelle Hall

Mr Leslie Hardiman

Mrs Jo Harrison

Dr Peter Howe

Mr Paul Lightfoot

Mr Kevin Luscombe AM

Mr John S Maddy

Mr Stewart Maiden &
Mrs Brygyda Maiden

Mr Jim & Mrs Noreen McCarthy

Mr Peter McGuigan

Mr T Morrow

Mr John & Mrs K Murphy

Mr John Nolan

Mr Greg Noonan

Mrs Genevieve Nunan

Mrs Margaret A O'Connor

Mr John Olle

Miss Mary M O'Sullivan

Mr John T Ralph AC and
Mrs Barbara Ralph

Dr Angela Rutherford

Mr & Mrs Carl Schofield

Mr Peter Sotir

Mr Bernard Sweeney

Mrs Alice Vaughan

Mr Gerard Vaughan

Dr John Webb

Mrs Barbara Wouters

Bequest

Estate Marie Agnes Benedict

Estate Michael Joseph Callanan

Estate Margaret Conway

Estate Lilian Dawson

Estate Joseph Elisha Francis
De Freitas

Estate WE & ME Flanagan

Estate Patrick A Foley

Estate Leo Byrne Halpin

Estate Father Leo Hartnett

The Martin Michael Healy
Charitable Trust

The John Henry Charitable Trust

Estate William Theobald Hogan

Estate James McConnell Kerr

Estate Patrick Peter Lacey

Estate Margradia Albertina McGregor

Estate Patrick J McMahon

Estate James Moloney

Estate Edward O'Connell

Estate Therese M O'Connor

Estate Mary O'Hehir

Ken & Wilma Strickland Fund

Estate John Michael Toohey

Estate Charles Tutty

Government

Commonwealth Funding

Department of Social Services

Department of Education,
Employment and Workplace
Relations (DEEWR)

Department of Health and Ageing

Western Australia Government

Department of Child Protection
and Family Support

New South Wales Government

Department of Health – Kids
and Families

Department of Family and
Community Services

Victorian Government

Department of Health and Human
Services (DHHS)

Department of Education and
Training (DET)



Thank you
for all your
support!



“ Children and young people need the opportunity to overcome adversity. MacKillop provides that opportunity.

Robert Stewart's business, Bob Stewart of Kew, has supported MacKillop for over 10 years.



How you can help

MacKillop Family Services' achievements are made possible through the generous contributions and ongoing commitment of many.

Our ability to make a difference in the lives of children, young people, and families is dependent on the generosity of our supporters.

There are many ways you can offer your support:

- Donate online at MacKillop.org.au or by calling 1300 218 935
- Leave a gift in your Will that will help families into the future. For a confidential discussion or more information call our Fundraising Manager on (03) 9257 2214
- Become a Childhood Partner with a monthly gift and give children the ongoing support they need
- Give through your pay, by setting aside an amount of your choice from each pay cycle
- Become a foster carer and make a positive impact on the life of a child. Call 1300 791 677 or visit Mackillop.org.au/fostercare

Stay connected

Stay connected to hear about new initiatives, community events and outcomes we are achieving for vulnerable children and families.

 Sign up for our e-newsletter at mackillop.org.au

 facebook.com/mackillopfamilys

 Twitter [@mackillopfs](https://twitter.com/mackillopfs)



Loud Fence Movement >

In February, MacKillop Family Services joined with many other Catholic organisations in supporting victims of child abuse, through the Loud Fence movement. Loud Fence is a symbolic act of solidarity with survivors of sexual abuse, their families and communities. Tying brightly coloured ribbons on front fences of Catholic institutions is a visible sign to remember those who were abused and a recognition that their suffering continues.

