



Early Help Volunteer

Supporting Parents in
Broadmeadows



Time commitment: 1–3 hours p week



Location: Hume and Merri-Bek



Induction/Training: Approx 5 hours

About the program

Early help family service is an early intervention program, that provides tailored support to families, meeting their individual needs.

It was established to:

- Support families to be resilient and have safe, supportive, and enduring relationships.
- Assist families to be more connected to an engaged in their culture and communities.

Your role

You will be supporting MacKillop staff with group-work, enabling parents to build parenting skills and confidence. You will be facilitating a safe environment for mutual support and social connection to emerge.

Possible tasks

Volunteer responsibilities may include but are not limited to the following:

- Support the delivery of evidence-based and evidence informed content to families engaged with universal services and in the community.
- Support the delivery of Peer Support Groups, including the planning and facilitation of the groups.
- Setting up groups.
- Facilitating conversations with families about future sessions.

Our Values:

Hope - Justice - Collaboration - Compassion - Respect

You will be required to

- Sign and actively abide by MacKillop's Code of Conduct
- Observe and actively support MacKillop's P.8 People and Workplace Policy
- Attend mandatory and other training as required
- Participate in and promote continuous quality improvement processes
- Promote an environment that is culturally safe and strengths focussed
- Abide by principles and commitments of the Sanctuary Framework

Key selection criteria

The Early Help Family Service Volunteer will need:

- the ability to build positive relationships with families.
- have a non-judgmental approach.
- a commitment to supporting families to be involved in their community.
- demonstrate patience, empathy and listening skills.
- adopt a flexible approach; and
- teamworking skills

About MacKillop Family Services

MacKillop Family Services continues our founders' passionate commitment to social justice - to work for the rights of children, young people and families to be safe, to learn, feel nurtured and connected to culture. We provide high quality services to promote healing from trauma and loss, and to enable hopeful futures. MacKillop Family Services will care compassionately, respond large-heartedly and advocate courageously.



MacKillop Family Services acknowledges the Traditional Custodians and their Elders in each of the Communities where we work.



MacKillop celebrates and draws strength from diversity and respects the dignity of all people. We value an inclusive culture where lesbian, gay, bisexual, trans, queer, gender diverse, intersex and asexual people (LGBTIQA+) have the right to be safe.



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