

Resources & Services



Corona_Virus_Info_for_Young_Children.pdf

Medical

Coronavirus Health Information Line

National phone line, open 24/7 (24 hours a day, 7 days a week).

Free call: 1800 020 080

COVID-19 (Coronavirus) Multilingual Resource Library

Website: <https://www.ethnolink.com.au/covid-19-coronavirus-translated-resources/>

COVID-19 (Coronavirus) Autism Support

Website: <https://www.pactautism.com/coronavirus>

NURSE-ON-CALL

Telephone helpline that provides immediate expert health advice from a registered nurse, open 24/7.

Ph: 1300 60 60 24

Health Direct

National website with up-to-date information on novel coronavirus.

Website: <https://www.healthdirect.gov.au/>

The World Health Organisation

A website that is a great source of world-wide information.

Website: <https://www.who.int/>

Victorian Government Department of Health and Human Services

Website: <https://www.dhhs.vic.gov.au/coronavirus>

Translated resources: <https://www.dhhs.vic.gov.au/translated-resources-coronavirus-disease-covid-19>

Smart Traveller

Travel information with up-to-date information regarding COVID-19.

Website: <https://www.smarttraveller.gov.au/news-and-updates/coronavirus-covid-19>

Central Office

237 Cecil Street
South Melbourne VIC 3205
Telephone (03) 9699 9177
Fax (03) 9696 6496

Footscray

118 Commercial Road
Footscray VIC 3011
Telephone (03) 9680 8444
Fax (03) 9396 1814

ABN 79 078 299 288

Supporter Hotline: 1300 218 935

Foster Carer Enquiry Hotline:

1300 791 677

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Parent/Carers support

Raising Children's Network

The Australian parenting website

Website: <https://raisingchildren.net.au/guides/coronavirus-covid-19-guide>

Parentline

Parentline is a phone service for parents and carers of children from birth to 18 years old.

Parentline offers confidential and anonymous counselling and support on parenting issues.

Ph: 13 22 89

Carers Victoria

Carers Victoria is closed to visitors as a response to minimise the spread of COVID-19. It will continue to deliver essential services to carers by utilising alternative communication approaches.

Ph: 1800 514 845

Website: <https://www.carersvictoria.org.au/be-informed/carers-victoria-update-regarding-coronavirus-covid-19>

NDIS – National Disability Insurance Scheme

Website: <https://www.ndis.gov.au/understanding/ndis-and-other-government-services/ndis-and-disaster-response#faq>

Beyond Blue

Beyond Blue provides information and support to help everyone in Australia achieve their best possible mental health, whatever their age and wherever they live.

Website: <https://www.beyondblue.org.au/>

Royal Children's Hospital – Fact Sheets

RCH fact sheets have been developed help you learn more about health topics, medical conditions and the services available at RCH.

Website: <https://www.rch.org.au/kidsinfo/>

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Children's Support

Kids Helpline

24/7 support for people aged 5-25 via website or phone.

Ph: 1800 551 800

Website: <https://kidshelpline.com.au/coronavirus>

Headspace

National Youth Mental Health Foundation. A free and confidential telephone and online service for young people aged 12-25.

Website: <https://headspace.org.au/>

Youth BeyondBlue

Beyond Blue's dedicated site for youth. Information, resources and support for young people dealing with depression and/or anxiety.

Website: <https://www.youthbeyondblue.com/>

We are constantly compiling new resources and you are welcome to contact us anytime,

Kind Regards,

Abigail Hoy

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Acting Coordinator for Western Regional Parenting Service
Community Programs



T 03 9680 8444

118 Commercial Road, Footscray, VIC 3011

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*MacKillop Family Services acknowledges the Traditional Custodians
and their Elders in each of the Communities where we work*

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